# CHILDREN AND YOUNG PEOPLE OVERVIEW & SCRUTINY PANEL



20 September 2012

Plymouth Community Healthcare update report to Task and Finish Group on Children and Young People's Emotional Wellbeing and Mental Health

## I. Background

- 1.1 Plymouth Community Healthcare attended the previous overview and scrutiny panel on 12 July 2012 to provide a report on the work they have been carrying out with regards to the waiting times within its CAMH service.
- 1.2 This report has been prepared to provide an update to the panel on current progress and to answer the specific questions raised at the last meeting.

Summary of the waiting list position of the service as at the end of August 2012:

- 2. Waiting times achievement as at August 2012
- 2.1 Plymouth Community Healthcare (PCH) are contractually required to ensure compliance with the national standard of no more than an 18 week wait between referral and treatment in the Plymouth Child and Adolescent Mental Health Service (CAMHS) for 95% of referrals.
- 2.2 PCH achieved this standard by the end of March 2012 and have improved compliance for the service overall to date, as follows:

Team	% treated < 18 weeks (July 2012)	% treated < 18 weeks (April 2012)
Plymouth MDT	100%	94%
CAMHS Neurodevelopmental	95%	79%
Primary Mental Health Workers	100%	100%
CAMHS Outreach Team	100%	100%
Early Years (Infant Mental Health)	100%	100%
Children in Care CAMHS	100%	100%
Severe Learning Disability CAMHS	100%	100%

2.3 The panel requested that an update be provided regarding the average length of time that CYP have waited to be treated by the service. Overall, although the service is contractually required to see an individual within 18 weeks, the mean and median length of waits are much shorter as shown in the following table:

Team	Longest Wait (weeks)	Mean Length of Wait (weeks)	Median Length of Wait (weeks)
Plymouth MDT	15	8.3	8.0
CAMHS	16	7.5	7.0
Neurodevelopmental			
Primary Mental Health	П	6.4	7.0
Workers			
CAMHS Outreach Team	0	0.0	0.0
Early Years (Infant Mental	10	4.3	4.0
Health)			
Children in Care CAMHS	П	6.5	5.5
Severe Learning Disability CAMHS	13	7.8	8.0

# 3. Specific Information Requests

- 3.1 The panel requested confirmation of how many patient appointments had to be cancelled due to the day of industrial action undertaken by medical staff on the 21<sup>st</sup> June 2012. This event resulted in the cancellation and reappointment of 12 appointments by the CAMH service.
- 3.2 The panel also asked whether PCH have received an increase in CYP being referred to the CAMH service from service families. Although this type of information is not recorded by PCH the service believes that it has not experienced any significant increase in the number of these types of referrals.

## 4. CAMHS Demographic Information

4.1 The panel requested PCH to provide a summary of the demographic information for the CAMH service as at July 2012. This has been shown separately in the attached Appendix A.

#### 5. Conclusion

- 5.1 The Plymouth CAMH service is now operating at the eighteen week referral to treatment national standard across all departments.
- 5.2 Following an external review commissioned by Plymouth Community Health Care, we are in the process of service improvement and redesign. This is being done in partnership with stakeholders and we are looking forward to The CAMHS services continuing to improve in line with the review and to provide children and Young People of Plymouth with an efficient and high quality Service.

 $\label{eq:Appendix A} \mbox{Summary of Demographic Information for Plymouth CAMH Service}$ 







